Saluroute

— ON TIME IN EVERY MILE —

Non-Emergency Medical Transportation | Medical Courier | Veteran-Focused

CAPABILITY STATEMENT

Charlotte, North Carolina

WEB Saluroute.com **PHONE** (704) 763-0590 **EMAIL** info@saluroute.com

ADDRESS P.O. Box 2907 Freedom Dr, Charlotte, NC 28208

COMPANY OVERVIEW

Saluroute is a newly established Charlotte, North Carolina business providing **non-emergency medical transportation (NEMT)** for ambulatory patients and **medical courier services** for laboratories, pharmacies, and clinics. Led by a team with a background in the medical field, Saluroute is built to help patients reach their care on time and to move medical items with care and accountability, with a dedicated focus on serving veterans.

We are launching in Mecklenburg County and surrounding communities, with planned expansion across North Carolina.

CORE COMPETENCIES

NEMT (Ambulatory)

- Scheduled rides to medical appointments
- Dialysis, therapy & recurring visits
- Hospital discharge & clinic-to-home trips
- VA facility & community provider trips
- Door-to-door assistance for ambulatory riders

Medical Courier

- Lab specimen pickup & delivery
- Prescription delivery for pharmacies
- Medical supplies & equipment transport
- Scheduled routes & same-day runs
- HIPAA-conscious chain of custody

Scope: non-emergency, ambulatory transportation only. No emergency or stretcher services.

DIFFERENTIATORS: OUR COMMITMENTS

- **Reliability:** dependable service built around patient and provider schedules.
- **On-time pickups:** we plan routes and timing so riders and shipments arrive when expected.
- **Real-time communication:** proactive updates to riders, facilities, and dispatchers.
- **Trained team:** HIPAA Compliance, OSHA for Healthcare with Bloodborne Pathogens, and COVID-19 ETS training, with privacy-minded handling of patient information and medical items.
- **Veteran-focused service:** respectful, attentive care for those who served.
- **Local Charlotte knowledge:** familiarity with area roads, hospitals, clinics, and VA sites.

WHO WE SERVE

Veterans · Hospitals & Health Systems · Clinical Laboratories · Pharmacies · Clinics

NAICS CODES

485991	Special Needs Transportation
485999	All Other Transit and Ground Passenger Transportation
492110	Couriers and Express Delivery Services
492210	Local Messengers and Local Delivery

COMPANY DATA

Legal Name	Saluroute
Headquarters	P.O. Box 2907 Freedom Dr, Charlotte, NC 28208
Point of Contact	Ammar Alshalabi info@saluroute.com
Our Team	Ammar Alshalabi, Operations Manager Background in the medical field Travis Glasper, Marketing Manager T. Alqudah, IT Support

SERVICE AREA

Launch: Charlotte & Mecklenburg County

Matthews · Huntersville · Concord · Gastonia · Mint Hill · Pineville

Planned: expansion across North Carolina.

TRAINING & COMPLIANCE

- HIPAA Compliance training
- OSHA for Healthcare with Bloodborne Pathogens training
- COVID-19 Emergency Temporary Standard (ETS) training